

Julius Mancilla

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Summary

Graduate with an Associate's of Information Technology-Computer Networking. System administrator for a growing company with experience in managing Windows, Linux, and Mac machines. Led 15+ projects to increase the security of 30+ devices and introduced new security practices to ensure systems stay secure.

Education

Purdue Global
Bachelor's in Information Technology - Computer Management | 11/2024

Purdue Global
Associate's in Information Technology - Computer Networking | 12/2022

Experience

Loopy Cases

System Administrator | 01/2023 - Present

- Managed and maintained 30+ devices
- Developed and implemented IT security policies and procedures
- Monitored system performance and identified system problems
- Installed, configured, and maintained hardware, software, and network infrastructure
- Maintained a comprehensive inventory of hardware and software for all company servers, laptops, and mobile devices

Loopy Cases

Shipper | 07/2020 - Present

- Packaged and labeled items for shipment, ensuring 99.95% accuracy
- Verified the accuracy of shipping documents
- Ensured timely delivery of items to customers

Burger King

Team Trainer | 11/2019 - 07/2020

- Conducted one-on-one and group training sessions to ensure all personnel are well-versed in procedures
- Monitored and reported on training effectiveness and progress
- Analyzed team performance and identified areas for improvement

Skills

Windows, Printer Support, Project Management, OSINT, Mac OS, Computer Networking, Network Security, Hardware

Projects

- **Security Camera Installation**

Led the installation of new Ubiquiti security cameras in order to ensure 100% coverage of the warehouse inside and out.

- **Software Deployment/Negotiation**

Negotiated a 50% discount on endpoint protection software before achieving 100% deployment within two weeks.

- **Security Policy**

Led the creation and implementation of new security policies that strengthened device security by upwards of 50% and password security by 75%.

- **Backup Internet**

Created a backup solution to allow for 100% up-time of internet and power for required systems during weather or power events.

- **Phishing Training**

Created a phishing training course for employees that allowed for 60% higher scores when tested afterwards.